E.01345A.05.0816 E.01345A.05.0826

E. 11345A · 05 · 0827 ARIZONA CORPORATION COMMISS

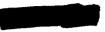


4700

UTILITY COMPLAINT FORM

Investigator: Richard Martinez

Phone:



Fax: 1



Priority: Respond Within Five Days

Opinion

No. 2006

- 55909

Date: 10/13/2006

Complaint Description:

08A Rate Case Items - Opposed

N/A Not Applicable

First:

Last:

Complaint By:

Don

Account Name:

Street:

McCartney

Work: (000) 000-0000

City:

State:

CBR:

is:

Home:

Utility Company.

Arizona Public Service Company

Division:

Contact Name:

For assignment

Nature of Complaint:

Received the following email:

October 12, 2006

Regarding APS for a rate increase

Dear Commission:

Arizona Corporation Commission DOCKETED

NOV 1 5 2006

DOCKETED BY

Contact Phone: J

APS is the most wasteful Corporation that I know of. They are a monopoly yet they run large ads on tv, in newspapers. APS rents or buys boxes for there supporters. I phone APS they could not tell me where to set my thermasit for my home this last summer. They could not tell me. I read there as in the newspaper. They said phone aps for a referal for a air conditioner tone up co. the one APS recomined said I needed \$330.00 in repairs. I phone another air conditioner company, they came out checked my air conditioner and said that it was ok. They charged me just a \$49.00 service charge APS does not warrant at 20% raise in its rates. APS does not warrant at 9% raise.

I would say a 5% raise and let them cut out all the pork. In their company. Let APS give every senior a 10% monthly cut on their electric bill. Written by Dan McCarthy, 1 *End of Complaint*

Utilities' Response:

Investigator's Comments and Disposition:

10/17-(ACC):

Docket # E-01345-A-05-0816, E-01345-A-05-0826, E-01345-A-05-0827

AC staff called customer @ 1021 to let customer know that the Arizona Corporation Commission in in receipt of his correspondence and that his opinion will be entered into our database for the record. Customer also told that

ARIZONA CORPORATION COMMISSION UTILITY COMPLAINT FORM

his opinion would be docketed so that the Commissioners will consider customer's comments before a decision is rendered in the APS application. CLOSED.

End of Comments

Date Completed: 10/17/2006

Opinion No. 2006 - 55909